

GIFT VOUCHER TERMS AND CONDITIONS

1. Voucher is only valid for the treatment type specified on the physical voucher.
2. Voucher must be used by the recipient whose name appears on the voucher.
3. Vouchers do not expire
4. Voucher recipients with private health can claim their treatment through their health fund at the clinic and we will use the voucher value for the gap amount.
5. The entire voucher doesn't need to be used in one transaction as any remaining credit will be stored on the recipients file for future use. Any remaining credit cannot be taken as cash.
6. Vouchers cannot be used to purchase vouchers.
7. Once booked long appointments (Initial and Report of Findings Chiropractic consultations, Dry Needling treatments and Remedial Massage Therapy) must be attended or must be rescheduled or cancelled in line with our cancellation policy. If sufficient notice is not given for changes to these appointments part of or all of the voucher value may be forfeit.
8. Prices are liable to change: at the time of redemption, if a service price is more than the amount the voucher was purchased for, the recipient is required to pay the difference.
9. By purchasing or redeeming a Gift Voucher you accept these Terms & Conditions.